

Terms & Conditions for Grange Meadow Field Hire By making a booking you confirm that you and anyone else attending your session have read and agreed to all the following Terms & Conditions:

Dogs

To ensure the well being of the dogs using the field, the maximum dogs per person is 3, this ensures you are able to watch them all and clean up behind them. The maximum number of dogs per booking that can be walked in the field at any one time is 6. Prior approval for more will be considered. Please do not bring dogs with virus/disease to the field, ie Kennel Cough, Diarrhoea/Sickness etc. The use of the field is solely for dog owner/s to allow their dog/s freedom to run around, have fun and feel secure.

Vehicles

A maximum of two vehicles are allowed in the field at a time, there is an additional charge for the 2nd vehicle. Please do NOT let your dogs out of the car before you are in the field and have locked the gate.

Water

There are 2 taps with bowls. There is also a watering can by one tap to wash down loose poo. We have a shallow paddling pool for dogs that like to cool down in the water. In warmer weather we have a fenced deep above ground splash pool which can be hired additionally.

Hazards

Although much improved, the field was an agricultural area and as such not only will there be natural hazards but also agricultural ones. The hazards you may encounter, include but are not limited to uneven ground, wild animal burrows, mole hills, biting insects, thorns, stinging nettles, foreign objects, holes and certain weather conditions may cause the field to be slippery or other hazards caused by prevailing weather conditions.

Field Care & Pet Waste

Please do not allow dogs to dig, if they do you must fill the hole back in to prevent accident/injury to others. There are no toilet or refuse facilities at Grange Meadow, keep the field tidy and do not leave any litter behind. If you use toys please take them away with you and pick up any broken bits of toys, especially tennis balls. No smoking in the field. It is a requirement of the field to pick up all poo and take it away with you.

Fencing

Although every reasonable effort has been made to secure the field and it is checked regularly, it is possible for determined dogs to escape and there is a risk that a rabbit, fox or other such creature has burrowed under the fence. The field has 6 ½ foot fences and is dug in to the ground by 1 foot. However, if your dog is able to jump high fences the field will not be totally secure. Please let us know of any potential problems straight away!

Bookings

Your first booking will involve meeting someone to go over the use of the field, gate, parking and at which time, you will be required to return these Terms & Conditions signed and completed. The field is appointment only and you have exclusive use of the field, so there are no other people or dogs inside the field while you are using the premises. You will be given the padlock code when we first meet you and it will be sent 3 hours before any further bookings. There are 5 minute gaps between the end and start of each appointment to allow you time to leave before the next person arrives. This is to ensure that users with anxious/aggressive/reactive dogs can exit the field without the risk of seeing another dog. You must leave the field before the next appointment start time. If you arrived late to your appointment, you must still leave when your appointment slot is finished. If there is someone in the field that has stayed past your start time and does not appear to be leaving, please call us on 07936 687575. Only people we have met and have signed these T&C are permitted to use bookings, do not give your booking to someone else.

Parking

If you arrive early please tuck your vehicle in to the space beside the fence on the left hand side of the gate so as not to cause an obstruction on Meadow Road or the field track. NEVER stop or wait in front of the neighbouring field gate. Do not park on the track that goes between the 2 fields, this is a very busy footpath for walkers. Never open the gate if someone else is in the field, their dogs might escape or be fear aggressive. Please do not distract other people’s dogs. Once the field is vacated you can drive in, close the gate and padlock it to keep your dogs secure. If anyone enters the field while you are in there call us immediately on 07936 687575 because people must wait outside. When leaving please do not reverse out, always turn round and drive out forwards. On leaving the field, please always lock the padlock, even if somebody is waiting to come in. We ask everybody to do this because people outside might not be customers. Do not tell anyone else the padlock code or let anyone else into the field unless they know the code. When you are leaving the field ensure your dogs are secured in car as you are locking the gate and they cannot get out of your car through the open door and escape!

Equipment

All equipment in the field is for canine use and we do not take any responsibility for any human or canine injury caused by them using any equipment. Never allow children to climb on the fence, gate or equipment.

Payment & Cancellation

You can pay by debit/credit card, BACS or cash. We reserve the right to cancel your slot if we need the field. Whilst we will endeavour not to do this, sometimes it will be necessary and we will always try to offer an alternative. If you wish to change your slot you can re-schedule or cancel it up to 48 hours in advance. Payment for the cancelled slot will not be refunded.

Waiver

I am aware of the hazards and rules using the field and understand it is my/the owners/handlers responsibility to supervise and control my dog(s) and children to prevent injury/damage. I will not hold Andrew & Tina Facey (Dog Zone Ltd) responsible for any injury/damages caused by the types of hazards and not following the rules outlined above. I, the hirer, have read and understood all the rules and possible hazards that have been outlined in the above documentation. I therefore do not hold Andrew & Tina Facey (Dog one Ltd) responsible for any damage/injury that may occur whilst hiring the field. I also take full responsibility for ensuring that Grange Meadow Field is not damaged by any of my party.

Name/s.....

Address.....

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Email..... Mobile No

Signature/s..... Date.....

Data Protection The new GDPR data protection law came into effect on May 25th 2018. All the data you provide to us (Dog Zone Ltd) for use of our facilities is obtained with your knowledge and consent. It is of legitimate interest to us as it allows you to: use the online booking system, receive entry codes and have access to incentives (e.g. free sessions). We only use additional contact details you provide in case of emergency (e.g. sudden field or road closure, field problems or code change). To check what information we hold, you can visit "Your Account" on the booking site or you can contact the Data Controller, Tina Facey on 07936 687575. We store the following data: 1) The information stored on your booking form. 2) Contents of texts, emails and social media messages in order to keep track of your purchase history. We do not store any financial data. Your information will never be shared or used for marketing purposes. All details are password protected and only Tina Facey & Andrew Facey have access to them in the course of administering the day-to-day activities of Dog Zone Ltd (Grange Meadow). You can request this information or its deletion at any time by contacting Tina Facey. Any breach, once identified, is reported to Acuity (our booking system provider) and the police. You can request deletion of your online booking account if you do not want these details to be held, but they are vital for you to be able to use the field. Any deletion requests will be completed with 28 days. By signing up to the booking system you agree to the use of your information as described above.